

June 12th 2026

To

Senior Environmental Engineer—WMC-1
Delhi Pollution Control Committee 4th Floor
ISBT Main Building, Kashmiri Gate—110006

Sub: Submission of BMW annual report for the period from 1st Jan, 2025 to 31st Dec, 2025

Dear Sir

We are enclosing here with the Bio Medical Waste Annual Report for Max Super Specialty Hospital Dwarka
(A Unit Of Muthoot Hospitals Pvt. Ltd.), Plot No-1, Sector-10, Dwarka, New Delhi-110075.

Enclosed:

1. Form-IV (Annual Report).
2. Nil Report
3. Monthly Summary of Bio Medical Waste (SMS)
4. Minutes of the meeting.
5. HCF BMW Authorization
6. Agreement copy of M/s SMS Water Grace BMW Pvt. Ltd.

Thanking You

Yours Faithfully **Dr. Madhulika Jain**
MBBS, PGDHHM, PGDMLE
Medical Superintendent
Dr. Madhulika Jain
Max Super Speciality Hospital-Dwarka
(A Unit of Muthoot Hospitals Pvt. Ltd.)
MBBS, PGDHHM, PGDMLE
Plot No-1, Sector-10, Dwarka, New Delhi-110075
Medical Superintendent
DMC Regn. No.-110036

For Max Super speciality Hospital
(A Unit Of Muthoot Hospitals Pvt. Ltd.)

Suman
12/06/26
ENQUIRY COUNTER
DELHI POLLUTION CONTROL COMMITTEE
DEPARTMENT OF ENVIRONMENT
GOVT OF NCT OF DELHI
3RD FLOOR DMRC BUILDING
IT PARK SHASTRI PARK DELHI-110053

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FORM IV

ANNUAL REPORT

[To be submitted to the prescribed authority on or before 30th June every year for the period from January to December of the preceding year, by the occupier of health care facility (HCF) or common bio-medical waste treatment facility (CBWTF)]

S.No.	Particulars		
1.	Particulars of the Occupier	:	
	(i) Name of the authorised person (occupier or operator of facility)	:	Dr Madhulika Jain Medical Supridentant
	(ii) Name of HCF or CBMWTF	:	Max Superspeciality Hospital (A unit of Muthoot Hospital)
	(iii) Address for Correspondence	:	Plot NO-1, Sector -10, Dwarka, New Delhi-110075
	(iv) Address of Facility	:	Plot NO-1, Sector -10, Dwarka, New Delhi-110075
	(v) Tel. No, Fax. No	:	011-35113511
	(vi) E-mail ID	:	madhulika.jain@maxhealthcare.com
	(vii) URL of Website	:	www.maxhealthcare.in
	(viii) GPS coordinates of HCF or CBMWTF	:	Nil
	(ix) Ownership of HCF or CBMWTF	:	Private Hospital
	(x) Status of Authorisation under the Bio-Medical Waste (Management and Handling) Rules	:	DPCC/(11)(5)(01)2025/BMW/NST/AUTH/636 59 926U valid up 24.04.2029
	(xi) Status of Consents under Water Act and Air Act	:	Valid Up to: 09.04.2029
2.	Type of Health Care Facility	:	
	(i) Bedded Hospital	:	No. of Beds: 255

S.No.	Particulars												
	(ii) Non-bedded hospital (Clinic or Blood Bank or Clinical Laboratory or Research Institute or Veterinary Hospital or any other)	:	Nil										
	(iii) License number and its date of expiry	:	DPCC/CMC/2024/10888450										
3.	Details of CBMWTF	:											
	(i) Number healthcare facilities covered by CBMWTF	:	Not Available										
	(ii) No. of beds covered by CBMWTF	:	Not Available										
	(iii) Installed treatment and disposal capacity of CBMWTF:	:	Not Available										
	(iv) Quantity of biomedical waste treated or disposed by CBMWTF	:	Not Available										
4.	Quantity of waste generated or disposed in Kg per annum (on monthly average basis) <i>(#Interpretation – Month wise and Total Annual Quantity)</i>	:	<table border="1"> <tbody> <tr> <td>Yellow</td><td>2107.4kg Per month</td></tr> <tr> <td>Red</td><td>3027.25kg Per month</td></tr> <tr> <td>Blue</td><td>823.14kg Per month</td></tr> <tr> <td>White</td><td>143.40kg Per month</td></tr> <tr> <td>Yellow Cytotoxic</td><td>195.11kg Per month</td></tr> </tbody> </table>	Yellow	2107.4kg Per month	Red	3027.25kg Per month	Blue	823.14kg Per month	White	143.40kg Per month	Yellow Cytotoxic	195.11kg Per month
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Red	3027.25kg Per month												
Blue	823.14kg Per month												
White	143.40kg Per month												
Yellow Cytotoxic	195.11kg Per month												
5.	Details of the Storage, treatment, transportation, processing and Disposal Facility <i>#Interpretation – Only Point No. (vi) is to be filled by the (Hospital) Occupier (if waste is being handed over to the operator of common Bio-medical Waste treatment facility) & rest of the points are for the operator of common Bio-medical Waste treatment facility.</i>												
	(i) Details of the on-site storage facility		Size: 510 sqft										
			Capacity: 335 Kg Per Day										
			Provision for Onsite Storage (Cold Storage or any other provisions):										

S.No.	Particulars				
	(ii) Disposal facilities	Type of treatment equipment	No. of units	Capacity Kg/day	Quantity treated or disposed in kg per annum
		Incinerators	NA		
		Plasma Pyrolysis	NA		
		Autoclaves	1	100kg	367.14
		Microwave	NA		
		Hydroclave	NA		
		Shredder	NA		
		Needle tip cutter or destroyer	NA		
		Sharps encapsulation or concrete pit	NA		
		Deep burial pits:	NA		
		Chemical disinfection:	NA		
		Any other treatment equipment:	NA		
	(iii) Quantity of recyclable wastes sold to authorized recyclers after treatment in kg per annum.	Red Category (like plastic, glass etc.) Nil			
	(iv) No of vehicles used for collection and transportation of biomedical waste	1			
	(v) Details of incineration ash and ETP sludge generated and disposed during the treatment of wastes in Kg per annum		Quantity generated	Where disposed	
		Incineration Ash	NA NA	-	
		ETP Sludge	12 KG	SMS WATER GRACE	
	(vi) Name of the Common Bio-Medical Waste Treatment Facility Operator through which wastes are disposed of	SMS WATER GRACE			
	(vii) List of member HCF not handed over bio-medical waste	Not Applicable			

S.No.	Particulars	
6.	Do you have bio-medical waste management committee? If yes, attach minutes of the meetings held during the reporting period	Yes (Attached)
7.	Details trainings conducted on BMW	
	(i) Number of trainings conducted on BMW Management.	24
	(ii) number of personnel trained	323
	(iii) number of personnel trained at the time of induction	579
	(iv) number of personnel not undergone any training so far	Nil
	(v) whether standard manual for training is available?	Yes
	(vi) any other information)	No
8.	Details of the accident occurred during the year	
	(i) Number of Accidents occurred	Nil
	(ii) Number of the persons affected	Nil
	(iii) Remedial Action taken (Please attach details if any)	Nil
	(iv) Any Fatality occurred, details	Nil
9.	Are you meeting the standards of air Pollution from the incinerator? How many times in last year could not met the standards?	We have no incinerator
	Details of Continuous online emission monitoring systems installed	NA

S.No.	Particulars		
10.	Liquid waste generated and treatment methods in place. How many times you have not met the standards in a year?	STP has been provided all parameters within limit	
11.	Is the disinfection method or sterilization meeting the log 4 standards? How many times you have not met the standards in a year?	Nil	
12.	Any other relevant information	Nil	

Certified that the above report is for the period from **1st Jan 2025 to 31st Dec 2025**

Date: 12/06/2026

Place: MAX DWARKA
NEW DELHI

Name and Signature of the Head of the Institution



Arpita Mukherjee
Senior Vice President, Hospital
Operations and Unit Head
Max Super Speciality Hospital, Dwarka
(A Member of Max Healthcare Ltd.)
New Delhi-110075

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- NIL

Signature



Designation— Head Housekeeping



WATER GRACE BMW PVT. LTD.

SMS WATER GRACE BMW PVT LTD

CIN : U52100MH2007PTC167615

DJB, S.T.P., Nilothi Village, New Delhi -110041

Mail ID: customercare.bmwdelhi@smsl.co.in

Web site: smsdelhibmw.co.in

Tel. 8744076007,42,32

ANNUAL WASTE DETAILS 2025

Ref ID No - 40038492

NAME: MAX SUPER SPECIALITY HOSPITAL DWARKA (A UNIT OF MUTHOOT HOSPITAL PVT)

ADDRESS: PLOT NO.1, SECTOR-10, DWARKA, NEW DELHI-110075

Sub:- Annual Waste Details For The Year-2025 as per BMWM Rules 2016.

Month	Yellow Nos	Yellow Wt	Red Nos	Red Wt	White nos	White Wt	Blue Nos	Blue Wt	Other Nos	Other Wt
Jan-25	278	2889.77	292	2940.76	184	792.95	280	147.19	28	113.45
Feb-25	228	1715.31	258	2550.32	158	675.31	276	104.35	26	131.15
Mar-25	234	2332.37	336	4286.10	212	832.22	382	126.18	19	78.09
Apr-25	244	2421.78	313	4392.01	190	841.03	247	120.26	30	142.47
May-25	199	2222.39	292	4082.91	160	764.93	181	115.80	25	180.40
Jun-25	175	1749.07	252	3278.81	191	984.96	172	121.21	29	192.04
Jul-25	173	1646.58	269	3297.65	129	655.93	174	131.16	40	284.07
Aug-25	269	2096.59	307	2772.64	146	806.93	169	123.84	51	344.16
Sep-25	296	1968.00	312	2260.81	204	1148.61	197	174.22	50	331.95
Oct-25	311	2159.83	379	1998.81	195	1073.14	224	156.76	47	307.16
Nov-25	335	1671.04	365	1877.30	219	598.53	227	149.72	33	129.04
Dec-25	405	2416.97	417	2588.96	228	703.21	266	250.18	34	107.45
Total	3147	25289.70	3792	36327.08	2216	9877.75	2795	1720.87	412	2341.43

Note: The occupier shall submit the annual report to the prescribed authority in Form-IV, on or before 30th June of every year in accordance with Bio Medical Waste Management Rules, 2016 & Amendment 2018.

Thanks & Regards



SMS WATER GRACE BMW PVT LTD

IPCC & AMS COMMITTEE

MINUTES OF THE MEETING

Date: 26.11.2025

Time: 12:30 – 2:30 PM

Venue: Training Room -2

Chaired by: Dr Saurabh Pokhariyal

Quorum:50%

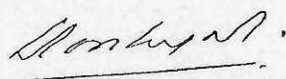
Present: Dr Saurabh Pokhariyal, Secretary: Dr Jharna Mandal, IPC Nurse: Mr. Satish Bhalla, Ms. Monika

Members: Dr. Munish Chauhan, Dr. Vikas Taneja, Dr. Girija Yadav, Dr, Parineeta Kaur, Dr. Monica Deo, Dr. Vipin, Dr. Neha, Dr. Rakesh, Mr. Sanjay Saxena, Mr. Pankaj, Ms. Smitha, Ms. Animol, Mr. Ratheesh, Mr. Ravinder, Ms Diksha, Mr.Arvind, Mr. Manoj, Ms. Lalita, Mr. Himanshu, Mr. Sagar.

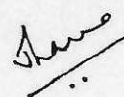
Regrets: Dr Randeep Wadhawan Dr. Madhulika, Dr, Munish Garg, Dr. Jasbir, Dr Sumit Sinha, Dr Charu, Dr Kanika, Dr Ankur Jain, Dr, Manish Garg Dr. Aashish Taneja, Dr Kartik, Mr. Hemant.

S.No.	Agenda of the meeting	Responsibility	Timeline	Action to be taken
1.	The Key Performance Indicators for IPC were presented and discussed. One case of culture confirmed SSI was discussed alongside their RCA CAPA. NSI case was also discussed with the RCA CAPA.	IPCT	-	Discussed and closed
2.	Air Curtain to be placed in OT. HEPA Filters to be changed in Transplant ICU and BMT area. Antifungal paints to be applied in areas with fungal growth.	Maintenance Head and GM Operations	1 month	Open
3.	Repeated Breakdown of autoclave in BMW collection area. Training of HK staff to be strengthened. Analysis report of the Equipment Breakdown to be discussed with the vendor and the Maintenance team, HK Team- whether related to electrical overload/need of UPS/need of RO water. Compare with the sterile autoclave functioning in the CSSD. Final report of this analysis to be shared with the Quality Manager and IPC team.	BME, Maintenance Engg team, HK team	2 weeks	Open
4.	Hand-rub are essential for patient safety and should be available at bedside. Hand-rub for all PSU/ CGHS Patients with respect to the billing to be reviewed and ensured that they are made available.	Nursing and billing team	1 week	Open
5.	ICN and Link-Nurses to be deployed for infection control audits.	Nursing team and HR	1 month	Ongoing
6.	National treatment guidelines should be used for using antibiotics for surgical prophylaxis.	AMSP team and OT Committee	1 Week	Open
7.	All outsourced staff should be vaccinated on the date of joining within the unit.	HK Manager and HR	1 Week	Open
8.	All Nurses/Doctors/Other staff, who need to be vaccinated should be called every Saturday from 12 pm to 4 pm to the PHP.	PHP	1 Week	Open

9.	Signage to be placed for identifying lift no-8 (Dirty lift of CSSD) for use from CSSD TO OT. Dirty lift in OT should be access controlled- only one way traffic and authorised personnel be allowed.	Maintenance team	1 Week	Open
10.	A digital clock is required for accurate monitoring of surgical hand scrubbing. Absorbable mats are needed to prevent water spillage. Mirror to be Installed in the OT for adjusting the PPE by the staff. Too many pieces of equipment are currently kept in the OT corridor due to lack of storage. Adequate storage arrangements are needed. Lack of storage of consumables in the OT. Most of the items are kept in the outside corridor.	Maintenance team	1 Week	Open
11.	Large stainless steel trays for CIDEX solution needed in OT.	BME	1 Week	Open
12.	Small Size Consumable medication trolley in each OT to Keep Consumables and medicines.	BME	1 Week	Open
13.	Currently only one HK staff is posted in the OT for cleaning and disinfection. This number is inadequate for the cleaning and disinfection of the entire OT area. More HK Staff in appropriate numbers are required for proper cleaning and disinfection of the OTs during the day time and the night time.	HK Manager, GM Operations and HR	1 Week	Open
14.	Need one yellow line to demarcate the outside waiting area and the sterile area at the entrance of the clean corridor before entering the changing area in the OT area.	Maintenance team	1 Week	Open
15.	Security to be Strengthened within the OT. Use of Face Recognition Cameras to be installed for better Security Control. Visitors for ICUs should be permitted as per policy for ICUs.	GM Operations and Security Manager	1 Week	Open
16.	ICN will be provided once the bed strength goes up to 250.	Nursing team and HR	1 Month	Open
17.	CCTV to be placed in the laundry for monitoring of laundry and used linen handling	Maintenance team and HK team	1 Week	Open
18.	Closed trolleys for CSSD -for transporting sterile and dirty items.	BME	1 Month	Open



Dr. Saurabh Pokhariyal
 Name and Signature of
 IPCC Chairperson



Dr. Jharna Mandal
 IPCO

IPCC & AMS COMMITTEE

MINUTES OF THE MEETING

Date: 24.09.2025

Time: 3:30 – 4:30 PM

Venue: Training Room -1

Chaired by: Dr Saurabh Pokhariyal

Quorum:60%

Present: Dr Saurabh Pokhariyal, Secretary: Dr Jharna Mandal, IPC Nurse: Mr. Satish Bhalla, Ms. Monika

Members: Dr. Jasbir Dr Vikas Taneja, Dr, Vipin Gupta, Dr, Manish Garg, Dr. Monica Deo, Ms Lalita, Mr. Ravinder, Ms Diksha.

Regrets: Dr Randeep Wadhawan, Dr Sumit Sinha, Dr Charu, Dr Kanika, Dr. Madhulikha , Dr. Munish Chauhan , Dr Ankur Jain, Dr. Aashish Taneja, Dr Kartik, Dr. Rakesh , Dr. Ankita Dr, Neha, Mr. Sanjay Saxena, Mr,Gitesh, Mr. Sagar, Mr. Hemant, Mr. Arvind, Ms Smitha, Ms Animol Thomas.

S.No.	Agenda of the meeting	Responsibility	Action to be taken
1.	The Key Performance Indicators for IPC were presented and discussed. One case of culture confirmed SSI was discussed alongside their RCA CAPA. NSI case was also discussed with the RCA CAPA.	IPC Team	Discussed and closed
2.	Invasive Line Care to be done in each shift by the in charge/ Team Leader/Clinical instructors. Catheter Care Team to be defined and Catheter Insertion Indication to be again shared with all the Concerns.	Nursing team	Open
3.	Fungal Areas to be disinfected, repair and Antifungal Paint to be applied to all the areas with fungal growth	Maintenance Head	Open
4.	Suction Jars, O2 Humidifier to be procured	BME	Open
5.	Hand Hygiene for GDAs to be Strengthened	Team IPC	Open
6.	Nursing Vaccination to be tracked department wise. Pending Employees for vaccination to be escalated.	Nursing team and HR	Open
7.	One more ICN required	HR	Open
8.	Training Cards to be made for Nursing	Nursing Quality/ CNO	Open
9.	Separate CSSD closed Trolleys to be procured for each floor and ICU	BME	Open

Monika D.

Shree

Dr. Saurabh Pokhariyal
Name and Signature of
IPCC Chairperson

Dr. Jharna Mandal
IPCO



DELHI POLLUTION CONTROL COMMITTEE

(Government of N.C.T. of Delhi) 4th & 5th Floor, ISBT Building
Kashmere Gate, Delhi 110006
(Visit us at <https://www.dpccocmms.nic.in>)



LIFE
Lifestyle for
Environment

(AUTHORIZATION UNDER BIO MEDICAL WASTE MANAGEMENT RULES, 2016)

File number of authorization : DPCC/(11)(5)(01)/2024/BMW/NST/AUTH/63659926u

Application No: 11026730

Date: 21/06/2024

1. M/s Muthoot Hospitals Pvt. Ltd. an occupier of the facility located at INT HOSPITAL (750 Beds Hospital) AT DWARKA SECTOR 10 NEW DELHI 110075 110075 is hereby granted this authorization for Generation, Segregation, Collection, Storage, of Biomedical Waste at the premises and for Transportation, Treatment and Disposal of Bio-Medical Waste through Common Bio-Medical Waste Treatment Facility (CBMWTF) authorized by Delhi Pollution Control Committee.
2. **Number of beds of HCF :** 414
3. **Quantity of Biomedical waste handled :** 335 (Kg/day)
4. This authorization shall be in force for a period of Five Years and valid up to 24/04/2029.
5. This authorisation is subject to the conditions stated below and to such other conditions as may be specified in the rules for the time being in force under the Environment (Protection) Act, 1986.

Meghraj
Singh Rawat

Digitally signed by
Meghraj Singh Rawat
Date: 2024.06.21
14:03:16 +05'30'

Signature.....
Designation

-:-Terms and Conditions:-:-

1. The occupier shall comply with the provisions of Bio-Medical Waste Management Rules, 2016 as amended to date.
2. The authorization or its renewal shall be produced for inspection at the request of any officer authorized by DPCC.
3. The occupier shall ensure that bio-medical waste is not mixed with other wastes and is segregated into containers / bags at the point of generation in accordance with Schedule-I (part I).
4. The occupier shall have a valid agreement with the operator of a facility authorized by DPCC for collection, transportation, treatment & disposal of the bio-medical waste.
5. The Occupier shall hand over the bio-medical waste timely to the authorized operator of a facility duly segregated, labelled, tagged and kept in proper containers for the collection, transportation, treatment & disposal as per Rules.
6. The occupier shall inform the prescribed authority immediately in case the operator of facility does not collect the bio medical waste within the intended time or as per the agreed time.
7. The occupier shall maintain records of the Bio-Medical Waste generated and disposed of/ handed over. The record shall be made available, for inspection & verification, to any officer authorized by DPCC.
8. In case of any major accident involving Bio-Medical Waste, the occupier shall report the accident in

Form-I, prescribed under the Rules, to DPCC.

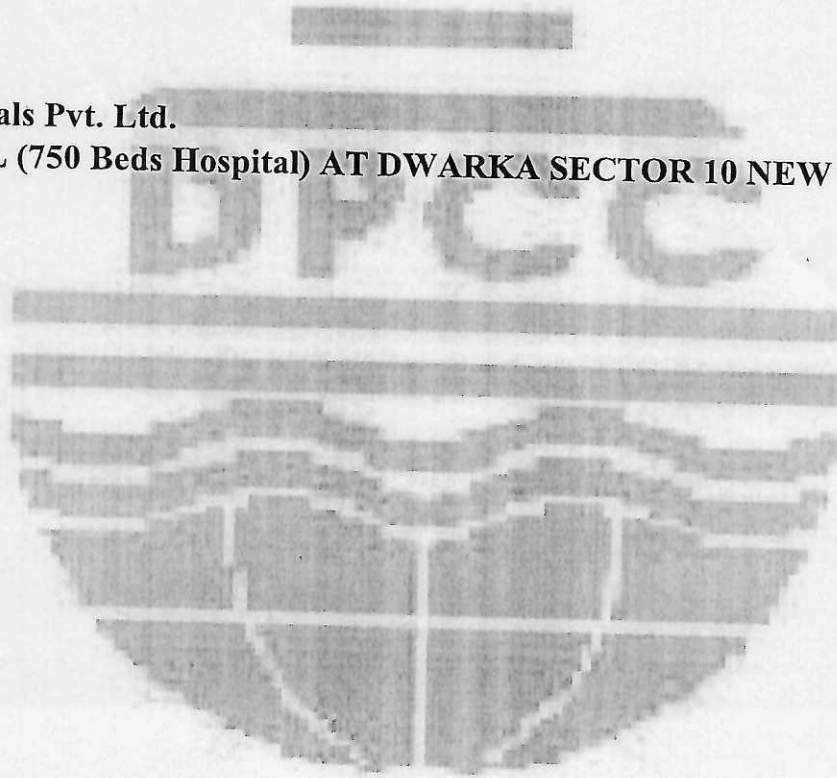
9. In case the Occupier is having a Generator Set, he shall comply with the noise standards laid down vide Gazette Notification of Ministry of Environment, Forest & Climate Change (MoEF&CC), Government of India Dated 17.05.2002 and 12.07.2004, as amended to date, for the Diesel Generator Set(s). Stack height with the Generator Set shall be as per the following formula, H is equal to h plus $(0.2 \times \text{square root of KVA})$ where ' H ' is Total Height of stack in meter, ' h ' is Height of the building in meters where the Generator Set is installed and KVA is capacity of the Generator set in KVA). The HCF need to comply with the directions issued by CAQM from time to time regarding Generator Sets.
10. The Occupier shall also ensure proper collection and disposal of bio-medical waste containing mercury through the vendor authorize for the purpose. The occupier shall phase out mercury based equipment e.g. thermometers and B.P. Measuring Equipment.
11. The Occupier shall pre-treat the laboratory waste, microbiological waste, blood samples and blood bags through disinfection or sterilization on-site in the manner as prescribed by the World Health Organization (WHO) or National AIDs Control Organization (NACO) guidelines and then sent to the common bio-medical waste treatment facility for final disposal.
12. The Occupier is required to display the authorization at a prominent place in its premises for view of general public.
13. If the Occupier is having laundry facility and/or not connected to the public sewer, the Occupier is required to install requisite treatment system before its discharge to meet the standards as prescribed under BMWM Rules, 2016.
14. The Occupier shall use only non-chlorinated plastic bags & gloves as per Notification dated 16th March, 2018 published by MOEF&CC.
15. The Occupier shall establish a Bar-Code System for bags or containers containing bio-medical waste to be sent out of the premises for the further treatment & disposal in accordance with the guidelines issued by CPCB.
16. The Occupier shall ensure segregation of liquid chemical waste at source and ensure pre-treatment or neutralization prior to mixing with other generated effluent from HCF, if any.
17. The Occupier shall immunise all its health care workers and others, involved in handling of bio-medical waste for protection against diseases including Hepatitis-B & Tetanus that are likely to be transmitted by handling of bio-medical waste, in the manner as prescribed in the National Immunization Policy or the guidelines of the Ministry of Health & Family Welfare issued from time to time.
18. The Occupier shall ensure occupational safety of all its health care workers & others involved in handling of bio-medical waste by providing appropriate & adequate personal protective equipment.
19. The Occupier shall conduct health check-up at the time of induction & at least once in a year for all its health care workers others involved in handling of bio-medical waste & shall maintain records for the same.
20. The Occupier shall develop its own website by 15th March, 2020 and shall make available the annual report on its website.
21. The Occupier shall provide training to all its health care workers and others, involved in handling of bio-medical waste at the time of induction & thereafter at regular intervals & the details of training programmes conducted, number of personnel trained & number of personnel not undergone any training shall be provided in the Annual Report.
22. The Occupier shall submit the Annual Report in Form-IV by 30th June every year, including information about the categories and quantities of bio-medical waste generated from 1st January to 31st December of the preceding year.
23. The Occupier shall submit the copy of fresh valid agreement with CBWTF to this office within 15 days of expiry of previous agreement or in case of any change.
24. Submission of false information shall make the authorization liable for cancellation without any notice.
25. The Occupier shall use only Piped Natural Gas (PNG) as fuel in boilers, if any.

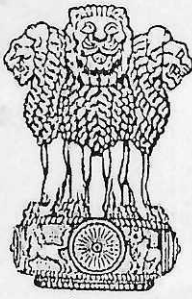
26. The occupier shall apply for renewal of authorization under the aforementioned Rules before one month of the expiry of this authorization.
27. The occupier shall apply for fresh Authorization in case of any change/ alteration in the activity/number of beds etc.
28. In case of violation of any of above said conditions, penal action will be initiated against the Occupier including withdrawal of authorization/consent etc.
29. In case of failure to comply with any of the above conditions and / or with any provision of the Act or of these Rules, authorization issued to the Occupier may be suspended or cancelled as per the provisions under sub-rule 10 (2) of Bio- Medical Waste Management Rules, 2016, as amended to date.
30. Environmental Compensation imposed (if any) shall be dealt separately.
31. This issues as per the approval of BMW Committee No. 1 in it's meeting held on 11.06.2024.

To,

Muthoot Hospitals Pvt. Ltd.

**INT HOSPITAL (750 Beds Hospital) AT DWARKA SECTOR 10 NEW DELHI 110075
110075**





सत्यमेव जयते

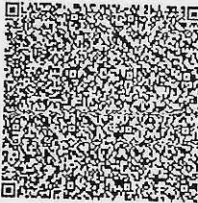
For: SMS

INDIA NON JUDICIAL

Government of National Capital Territory of Delhi

e-Stamp

Certificate No.	: IN-DL96802975005721W
Certificate Issued Date	: 04-Dec-2024 01:02 PM
Account Reference	: IMPACC (IV)/ dl1012303/ DELHI/ DL-DLH
Unique Doc. Reference	: SUBIN-DL101230340689356136223W
Purchased by	: MUTHOOT HOSPITALS PRIVATE LIMITED
Description of Document	: Article 5 General Agreement
Property Description	: Not Applicable
Consideration Price (Rs.)	: 0 (Zero)
First Party	: MUTHOOT HOSPITALS PRIVATE LIMITED
Second Party	: Not Applicable
Stamp Duty Paid By	: MUTHOOT HOSPITALS PRIVATE LIMITED
Stamp Duty Amount(Rs.)	: 100 (One Hundred only)



Please write or type below this line

12.02.2025

THIS STAMP PAPER FORMS AN INTEGRAL PART OF THE ADDENDUM AGREEMENT EXECUTED BETWEEN
MAX SUPER SPECIALTY HOSPITAL, DWARKA (A UNIT OF MUTHOOT HOSPITALS PRIVATE LIMITED)

&

SMS WATER GRACE BMW PVT. LTD.



MAX SUPER SPECIALTY HOSPITAL, DWARKA
(A UNIT OF MUTHOOT HOSPITALS PRIVATE LIMITED)



SMS WATER GRACE BMW PVT. LTD.

Statutory Alert:

1. The authenticity of this Stamp certificate should be verified at 'www.shcilestamp.com' or using e-Stamp Mobile App of Stock Holding.
2. The onus of checking the legitimacy is on the users of the certificate.

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ADDENDUM AGREEMENT-1

This Addendum is made and executed at Dwarka, Delhi on this 12th day of February, 2025, refers to the Agreement executed on **01.03.2024** and valid up to **28.02.2025** (hereinafter referred to as the "Agreement").

This Addendum Agreement (hereinafter referred to as the "Addendum") is made and entered into as of 12.02.2025, by and between:

M/s **SMS WATER GRACE BMW PVT. LTD.**, having its office at Sewage Treatment Plant, Delhi Jal Board Complex, Nilothi, New Delhi-110041 (hereinafter referred to as the "Service Provider," which expression, unless the context provides otherwise, shall mean and include its legal heirs, successors, legal representatives, administrators, executors, and permitted assignees), through its AGM, **Mr. Prabal Pratap Singh Jadon**, who is duly authorized to enter into and sign this Addendum for and on behalf of the Service Provider, of the ONE PART;

AND

MAX SUPER SPECIALITY HOSPITAL, DWARKA (A UNIT OF MUTHOOT HOSPITALS PVT. LTD.), situated at Plot No-1, Sector-10, Dwarka, New Delhi-110075 (hereinafter referred to as the "Waste Generator/ Client," which expression, unless the context provides otherwise, shall mean and include its legal heirs, successors, legal representatives, administrators, executors, and permitted assignees), through its Authorized Representative, **Mrs. Arpita Mukherjee**, Sr. Vice President, Hospital Operations and Authorized Signatory, of the OTHER PART.

(The Service Provider and the Waste Generator shall hereinafter be individually referred to as a "Party" and collectively as the "Parties.")

WHEREAS:

1. The tenure of the contract under the Agreement was originally from **01.03.2024** to **28.02.2025**.
2. The Parties now wish to extend the tenure of the contract and revise certain terms as agreed upon herein.
3. This Addendum-1 shall form an integral part, shall be co-terminus with the 'Agreement' and cannot be read singly.
4. This Addendum-1 shall modify the terms set out in the Agreement only to the limited extent expressly set out herein. Provision(s) of this Addendum shall prevail in case of any inconsistency (to the extent of inconsistency contained herein) between or among the provision(s) of the Agreement and provision(s) of this Addendum.
5. Save and except the clauses amended herein, all other terms and conditions of the 'Principal Agreement' shall remain unchanged.

NOW, THEREFORE, IN CONSIDERATION OF THE MUTUAL COVENANTS AND AGREEMENTS CONTAINED HEREIN, THE PARTIES AGREE AS FOLLOWS:

1. The tenure of the Agreement shall be extended from 1st March 2025 for a further period of three (3) years, ending on **28th February 2028**.
2. That the number of operational beds in the Hospital has increased from 208 to 255, the revised payment terms shall be as follows:



- A. The Service Provider shall charge the Waste Generator, being a hospital (having bed facilities), as per the following schedule of rates:
- Minimum charges of Rs.32,243/- (Rupees Thirty-Two Thousand Two Hundred Forty-Three Only) excluding 12% GST for clinic/labs/ladies hostels/diagnostic centers/hospitals (255 beds), subject to a maximum collection of waste up to 1920 kg @ 64 kg per day.
 - Extra quantity of waste beyond 1920 kg shall be chargeable at the rate of Rs. 20/- per kg.
 - The applicable service tax/GST shall be borne by the Waste Generator upon the respective invoices being raised by the Service Provider for the services provided.

IN WITNESS WHEREOF, the Parties hereto have executed this Addendum Agreement on the date first written above.

Signed, Sealed and delivered by For Max Super Speciality Hospital, Dwarka (A Unit of Muthoot Hospitals Private Limited)	Signed, Sealed and delivered by For SMS Water Grace BMW PVT. LTD
Name: Arpita Mukherjee Designation: Sr. Vice President & Unit Head, Hospital Operations Signature: 	Name: Mr. Prabal Pratap Singh Jadon Designation: AGM Signature: 

I. PURPOSE OF THIS AGREEMENT

- 1.1 The Waste Generator wishes to engage the Service Provider to collect and dispose-off its bio-medical waste generated from its Hospital premises on the basis of the representations of the Service Provider.
- 1.2 The Service Provider undertakes to provide its services including collection, reception, transportation, treatment, storage, disposal and handling, with respect to the bio-medical waste generated from the Hospital, in accordance with all applicable laws, rules, regulations, etc. ("Services").

II. DUTIES & OBLIGATIONS OF THE PARTIES

- 2.1 The Waste Generator will segregate, pack and label the bio-medical waste in the colour coded bags from the waste generation points in the Hospital as per the guidelines laid down under the Bio-Medical Waste (Management & Handling) Rules 2016, as amended and keep the said packed waste ready for collection by the staff of the Service Provider.
- 2.2 The record of the collected waste shall be maintained by the Waste Generator with the acknowledgement signatures of the collection staff of the Service Provider to submit the annual report to the concerned Pollution Board in the prescribed format.
- 2.3 Upon receipt of the Agreement, the Service Provider shall submit a copy of the Agreement with the date of the expiry of the service to the concerned Pollution Control Committee /Board.
- 2.4 The Service Provider agrees and undertakes to have all relevant consent(s), authorization(s), licenses, permissions, etc. as required under all applicable laws, rules, regulations, etc. to fulfill its obligations under this Agreement.
- 2.5 The Service Provider shall take necessary steps to ensure that the bio-medical waste collected from the Waste Generator is transported, handled, stored, treated and disposed-off, without any adverse effect to human health and the environment, in accordance with the applicable laws, rules, regulations etc. issued by the appropriate authority from time to time;
- 2.6 The Service Provider shall ensure timely collection of bio-medical waste from the Hospital premises of the Waste Generator as prescribed under the Bio-Medical Waste (Management & Handling) Rules 2016, as amended and as mutually agreed between the Parties.

For Max Super Speciality Hospital, Dwarka
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- 2.16 Both the Parties shall strictly follow and adhere to the guidelines under the Bio-Medical Waste (Management & Handling) Rules 2016, as amended, during generation, segregation, collection, transportation, disposal and management of the Bio- Medical Waste except due to the circumstances under the force majeure events and the circumstances beyond the control of the Parties.
- 2.17 The Service Provider undertakes to adhere to all the applicable internal policies of the Waste Generator while fulfilling its obligations under this Agreement.

III. FORCE MAJEURE

The Parties are not liable for any default or delay in the performance of their respective obligations under the terms of this Agreement; to the extent such default or delay is caused by an event beyond the reasonable control of whichever entity is unable to perform (the "Non-Performing Party"). A Force Majeure Event includes but is not limited to fire, flood, earthquake, elements of nature, acts of war, terrorism, riots, civil disorders, rebellion, strike, lockouts, or any other act or omission of God, government or any other party beyond the Party's control or responsibility. Force Majeure Events shall not give rise to any claim against the other Party; nor shall any default or delay, due to a Force Majeure Event, be deemed a breach of this Agreement.

IV. PAYMENT TERMS

- 3.1 The Service Provider will charge the Waste Generator, being a Hospital (having bed facilities) as per the following schedule of rates:
- (i) Minimum charges of Rs.26,311/- (Rupees Twenty Six Thousand Three Hundred Eleven Only) excluding 12% GST for clinic/labs/ladies hostels/Diagnostic Center/hospitals (Beds 208), Registration Fee (One Time) Rs. 500/- (Rupees Five Hundred) subject to a maximum collection of waste upto 1560 kg. Extra quantity of waste will be chargeable @ Rs.20/- per Kg. The service tax shall be borne by the Waste Generator upon the respective invoices being raised by the Service Provider for the services provided to the Waste Generator.
- 3.2 The Waste Generator undertakes to make the payment through Account Payee Cheque or Demand Draft or Bank Transfer in favour of the M/s SMS WATER GRACE BMW PVT. LTD.
- 3.3 The payment shall be made by the Waste Generator in one month from the date of receipt of the undisputed bill by it.
- 3.4 All the applicable taxes, such as GST, etc., shall be paid and borne by the Waste Generator. All payments which shall be made by the Waste Generator shall be subject to Tax Deducted at Source (TDS).

V. TERM AND TERMINATION

For Max Super Speciality Hospital, Dwarka
(A unit of Muthoot Hospitals Pvt. Ltd.)

Authorised Signatory



- 8.1 The Service Provider shall defend, indemnify and hold the Waste Generator and its directors, officers, employees, agents, sub-contractors etc. harmless from and against, any and all suits, actions and proceedings, claims, liabilities, losses, damages, costs and expenses arising directly or indirectly in connection with (i) violation of any applicable law, rule, regulations, etc. including but not limited to the provisions under the Bio-Medical Waste (Management & Handling) Rules 2016, as amended; or (ii) due to breach of any of its obligations or representations made hereunder, by itself or its directors, officers, employees, agents, etc. (iii) Deficiency in services.
- 8.2 The obligations under this clause shall survive the termination or expiry of this Agreement.

IX. JURISDICTION AND GOVERNING LAW

- 9.1 This Agreement shall be governed and construed by the laws of India with the courts at Delhi, having exclusive jurisdiction to try, entertain and dispose any dispute between the Parties thereto.

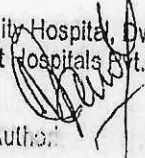
X. DISPUTE RESOLUTION

- 10.1 Each Party agrees to use their reasonable efforts to informally resolve, where possible, any dispute, difference, claim, demand or controversy arising out of the performance of this Agreement by mutual negotiation and cooperation. In the event that the Parties are unable to informally resolve any dispute, difference, claim, demand, controversy or cause of action within thirty (30) days from the date of receipt of a notice regarding such a dispute, claim or demand by one Party from the other, the Parties agree to settle it by arbitration proceedings in accordance with Indian Arbitration and Conciliation Act, 1996, as amended. The arbitral tribunal shall comprise of one sole arbitrator duly appointed by the Parties. The seat of arbitration shall be at Delhi and the arbitral proceedings shall be conducted in English language only. The award shall be binding on the Parties and the cost of arbitration shall be as decided by the sole arbitrator.
- 10.2 The obligations under this clause shall survive the termination or expiry of this Agreement.

XI. MISCELLANEOUS

- 11.1 Each Party hereto represents and warrants to each other that it has the authority to enter into this Agreement, and the respective signatories, by executing this Agreement, warrant that they have the authority to bind the respective Parties.
- 11.2 In case there is any change in the constitution of either Party, the same shall be informed forthwith to the other Party vide a written notice.

For Max Super Speciality Hospital, Dwarka
(A unit of Muthoot Hospitals Pvt. Ltd.)

Author:  Date: _____



business, an advantage in the conduct of business or securing any improper advantage.

- C. The Service Provider has not taken and will not take any actions in furtherance of an offer, payment, promise to pay or authorization of the payment or giving of, or a request or acceptance of, money or anything else of value, to or from any other person while knowing that all or some portion of the money or value will be offered, given or promised to any other person for the purpose of securing the improper performance of that person's function or misuse of that person's position.
- D. No part of the payments received by the Service Provider, directly or indirectly, from Waste Generator will be used for any purpose which would cause a violation of the laws of India.
- E. Service Provider will abide by the general principles and spirit of Waste Generator's supplier code of ethics and Anti-Corruption and Anti Bribery policy; acknowledges receipt of such Policy
- F. Service Provider is not a government official.
- G. In the event such Service Provider becomes aware that it has breached an obligation in this paragraph, it will promptly notify Waste Generator, subject to the preservation of legal privilege.
- H. It would provide, upon a formal request by Waste Generator or its duly authorized representative or its professional advisors, access to documentation or other information in sufficient detail to enable Waste Generator to assess and audit the Service Provider's compliance with applicable Anti-Corruption Laws including an annual statement of compliance with the Waste Generator's supplier code of ethics. The Service Provider shall, at all times during the Term of this Agreement and for a period of seven years after the completion of this Agreement, maintain such records, together with such supporting or underlying documents and materials. The obligations in this paragraph shall survive the early termination or expiry of this Agreement;
- I. The Service Provider should not employ or otherwise make payments to any employee of the Waste Generator during the course of any transaction between the Service Provider and the Waste Generator.
- J. The Service Provider should avoid relationships and activities with disreputable individuals.

In connection with the foregoing representations and warranties, the Parties further agree as follows:

- 1. In the event of a breach of any of the foregoing representations and warranties, any claims for payment by the Service Provider with regard to any transaction for which a breach of the representations has occurred, including claims for sales or services previously rendered, shall be void and all payments previously paid shall be refunded to Waste Generator by the Service Provider. The Service Provider shall

For Max Super Speciality Hospital, Dwarka
(A unit of Multihook Hospitals Pvt. Ltd.)

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